

NEW LOCATION for collecting
Cards & Online Banking Credentials



Dear Valued Customer,

In an effort to serve you better, **effective Monday 6 February, 2023**, customers may collect their online and mobile banking login credentials and new ECAB cards at the below branches.

Last Names	Location
A to E	Wood (former BNS Location)
F to O	High Street
P to Z	Redcliffe Street Branch

We sincerely apologise to our customers for the inconvenience caused due to the extended wait times experienced at our branches. This added location will help to reduce the crowding at the former Scotiabank branches while creating an additional channel to accelerate distribution.

We thank you for your patience as our teams work assiduously to resolve these integration challenges.

Sincerely,

MANAGEMENT

