

Credit Card Payments

Dear Valued Customer,

Your new ECAB Visa Credit Card has a statement cycle date of the **6th** of the month. Your first statement will be generated on **February 6, 2023**.

Customers will receive a statement for each billing period where there is activity or a balance on the card account. The minimum payment amount and due date will also be advised on your statement.

Your next payment is due on February 28, 2023.

Payments can be made via MOREBanking or in-branch.

MAKING A PAYMENT

Within MOREBanking -

- Select **Payments > Pay Merchant**
- Click "**Manage**" to add **ECAB EC Credit Card** as a Merchant. **(Please note they are separate options for ECD and USD cards).**
- Fill in the required card account information
- Now you can select **ECAB EC Credit Card** as an option in the Pay Merchant Tab

Payments processed before 10:00 p.m. on business days will be available on your credit card account by 12 noon the next business day. If an immediate payment is needed, this can be requested through the MOREBanking Secure Message feature under the Service Menu.*

In-Branch -

- Complete our Payment Order Form to process your payment.

Please note that in-branch credit card payments are applied at 7 p.m. daily.

If you have any questions regarding online card payments, please contact our Customer Support & Digital Banking Department at 480-6186.

MANAGEMENT

**Bank charges apply for immediate payment requests. Visit www.ecabank.com for list of Scheduled Charges.*